# Global Capability Centre Establishment

## Mining & Manufacturing Case Study

Advancing operational excellence through disciplined centralization and risk-aligned execution.

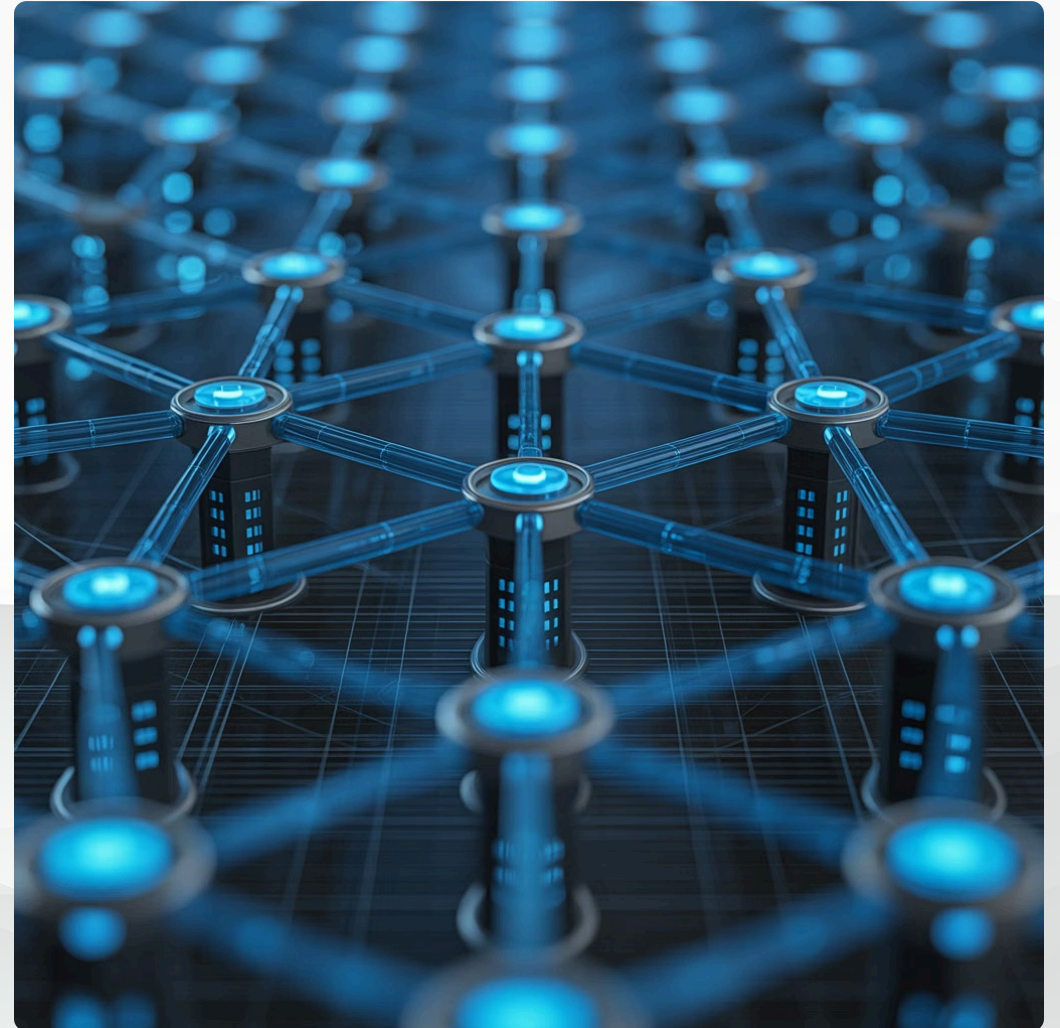# The Strategic Imperative

## The Challenge



Operational fragmentation across continents. Disparate systems and inconsistent standards hindered efficiency.

- 8-12 core business functions centralized

- 15+ global locations consolidated

- 500+ employees migrated

- 200+ business processes standardized

## Why GCCs Matter



GCCs consolidate expertise, harness global talent, and drive transformation through cost efficiency and consistent standards.

# Four Critical Challenges

## Capability Assessment Gaps

Lacked unified view of existing processes. Uncertain where centralization could drive maximum impact across global units.

## Structure Ambiguity

Operations spread across regions made defining robust structure with clear reporting lines difficult. Risk of unclear responsibilities.

## Standardization Obstacles

Variability in controls and procedures created compliance challenges and diluted best practices across business units.

## Transition Risk

Concerns about service disruption, loss of local insight, and workforce resistance during critical activity migration.

# Solution Framework

A collaborative, data-driven methodology aligning strategy with global operational realities to architect and execute holistic GCC transformation.

Capability Assessment & Strategy

Organizational Structure Design

Process Standardization

Transition & Change Management

# Capability Assessment Deep Dive

## Strategic Mapping

- Comprehensive review of operational landscape across all regions

- Identification of high-impact centralization opportunities

- Performance benchmarking against industry standards

- Risk analysis prioritizing suitable migration processes

# Building the Foundation

### 1
**Structure Design**

Clear hierarchies and reporting lines established at global and hub levels

### 2
**Role Codification**

Responsibilities defined to eliminate overlap and promote transparency

### 3
**Governance Framework**

Leadership visibility mechanisms for key decision oversight

### 4
**Standards Implementation**

Best practices and controls deployed across all core functions

# Business Impact

## Cost Reduction

Substantial savings through streamlined structures and standardized workflows

## Efficiency Gains

Process efficiencies unlocked through centralization and reduced duplication

## Compliance

Enhanced governance through rigorous risk management and standardized controls

## Service Disruption

Minimal interruption achieved through smooth transition planning

# Transformation Outcomes

## Operational Excellence

Centralization drove significant synergies across regions, eliminating duplication and enhancing process efficiency.

## Scalability & Agility

Gained ability to scale operations quickly in new markets while maintaining rigorous standards and controls.

## Business Resilience

Preserved institutional knowledge, built stakeholder buy-in, and ensured continuity throughout transformation.

# Key Takeaway

The successful establishment of a dedicated Global Capability Centre enabled the company to realize operational excellence, cost savings, and resilience. A structured, risk-aware approach to centralization transformed the organization's ability to grow and compete globally while safeguarding standards and stakeholder trust.